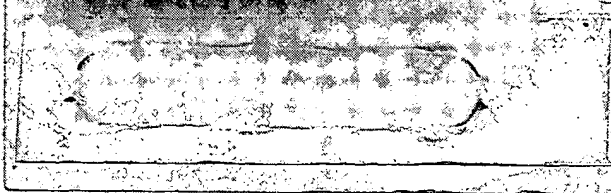


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1c931 U.S. PTO
09/864057
05/23/01

Class	Subclass
ISSUE CLASSIFICATION	



PATENT NUMBER

U.S. UTILITY Patent Application

O.I.P.E.	PATENT DATE
SCANNED <i>FA</i> <i>12 10</i> Q.A. <i>AB</i>	

APPLICATION NO. 09/864057	CONT/PRIOR	CLASS 379	SUBCLASS 231	ART UNIT 2642	EXAMINER <i>AL-AUBADI</i>
APPLICANTS Mark Hettish <i>see 09/268912</i> ①					
TITLE Methods and apparatus for performing diagnostics and gathering statistics in computer supported telephony applications (CSTA)					

PTO-2040
12/99

ISSUING CLASSIFICATION									
ORIGINAL				CROSS REFERENCE(S)					
CLASS		SUBCLASS		CLASS		SUBCLASS (ONE SUBCLASS PER BLOCK)			
INTERNATIONAL CLASSIFICATION									
<input type="checkbox"/> Continued on Issue Slip inside File Jacket									

<input checked="" type="checkbox"/> TERMINAL DISCLAIMER <i>per. chm</i> <input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed. <input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S. Patent No. _____ <input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.	DRAWINGS		CLAIMS ALLOWED		
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
			NOTICE OF ALLOWANCE MAILED		
			ISSUE FEE		
				Amount Due	Date Paid
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